Reduced Fare Rules

01 july 2026

This document outlines the key fare conditions for flights sold by St Barth Executive and may be subject to change. Please read it carefully and contact us with any questions."

AIR INTER ILES

Air Inter Iles are schedule services operated by St Barth Executive (SBE) with Tecnam aircraft.

ST BARTH EXECUTIVE

Certain scheduled services can be operated by St Barth Executive (SBE) in Pilatus PC12 between SBH and SJU, and between SBH and PTP at Business Class fares.

CHECK-IN TIME

Check-in at	Starts	Ends
St Barth - SBH	1H before departure	30 min before departure
Pointe-à-Pitre - PTP	1H before departure	30 min before departure
Marie Galante - GBJ	1H before departure	30 min before departure
St Maarten - SXM	1H before departure	30 min before departure
San Juan - SJU	2H before departure	1H before departure

We recommend at least two hours prior to international connecting flights. It is a passenger responsibility when making a booking to allow adequate time for baggage collection and rechecking if connecting to another carrier.

Failure to show-up for any flight without notifying SBE will result in cancellation of the remaining reservation.

SBE reserves the right to refuse transportation to any person who is not in compliance with applicable tariffs, company rules or regulations. No modification of or amendment to this agreement nor any waiver of any rights under this agreement will be effective unless in writing signed by a SBE Officer.

CHANGE YOUR FLIGHTS

Booked flights can be modified or cancelled according to purchased fare :

Change fees	Inter Iles Light	Inter Iles Flex	Business Light (except SJU)	Business Flex /Executive (SJU)
Up to 24h before departure	+70 € fee per passenger/flight + fare and tax difference	Only fare and tax difference	+100 € fee per passenger/flight + fare and tax difference	Only fare and tax difference
Between 24h and 1h before departure	Not allowed	+70 € fee per passenger/flight + fare and tax difference	Not allowed	+100 € fee per passenger/flight + fare and tax difference

St Barth Executive | Air Inter Iles
Aéroport Gustave III
Saint Jean
97133 Saint Barthélémy
www.airinteriles.com

Change for a lower fare doesn't entitle to any refund or credit voucher.

Cancellation : Cancellation can be allowed according to purchased fare, but **cannot occur after the first flight of the journey has departed**. A cancellation made between 1 hour and the departure time is considered a no-show. The corresponding ticket is therefore considered lost, no changes or credits can be issued..

Cancellation fee	Inter Iles Light	Inter Iles Flex	Business Light (except SJU)	Business Flex /Executive (SJU)
Up to 24h before departure	Not allowed	Free of charge	Not allowed	Free of charge
Between 24h and 1h before departure	Not allowed	-70 € fee per passenger/flight	Not allowed	-100€ (Flex) fee per passenger/flight - 200€ (Executive) fee per passenger/flight

Refund : Refund of flight fares permitted via voucher only. When cancellation is allowed, see above, SBE will issue a voucher (EMD) matching the amount of cancelled service, reduced with applicable modification/cancellation fee.
In the event of cancellation due to extraordinary circumstances beyond our control (e.g. storms, airspace closures, terrorist threats, pandemics, resulting operational disruption, etc.), no cash refund will be due.

EMD : The EMD issued by SBE in exchange for a cancelled trip is non-transferable and is valid for 3 months and can only be used once. If the full value of the voucher is not used at once, the remaining amount is lost to the customer and cannot be used or refunded.

Name Correction : Please be aware that bookings on schedule flights performed by SBE are nominative and cannot be transferred to other passengers. However, in case passenger's name has been misspelled, you can contact our travel experts laligne@stbarthexecutive.com up to 6 hours after your payment in order to perform the correction.

LUGGAGES

Due to the strict restrictions of St Barthélémy Airport regarding the size and weight of baggage, we inform you that these regulations will be strictly enforced and that consequently we cannot guarantee the transport of any baggage of a size or weight greater than these regulations before the day of departure.

Baggage size:

- Cabin baggage and personal items: must not exceed 55x35x25cm (21.65 x 13.77 x 9.84 in) in total with accessories.

- Checked bag: total outside dimensions of each bag, length + width + height, shouldn't exceed 158cm or 62in, and not more than two of these large bags per person.

Baggage allowances: Our luggage allowances are based on weight and include your personal items, a cabin bag and/or a checked-in luggage : the total weight of all the items that you carry to the check-in counter has to remain below the total allowance.

Total weight	Inter Iles Light	Inter Iles Flex	Business Light (except SJU)	Business Flex/ Executive (SJU)
Adult & child	max 12 kg/27 lbs	max 32 kg/70 lbs	max 12 kg/27 lbs	max 32 kg/70 lbs
Infant	max 12 kg/27 lbs	max 12 kg/27 lbs	max 12 kg/27 lbs	max 12 kg/27 lbs

Overweight/oversize luggage : Overweight, oversized or extra pieces of luggages are not guaranteed to travel on your flight. Check-in agents, on day of departure, will propose you the most adequate solution.
We advise you to contact our travel experts at laligne@stbarthexecutive.com for any questions.

Excess baggage or extra baggage is charged as follows:
5kg supp 10€, 10kg supp 25€, 20kg supp 60€, 32kg supp 96€.

RUSH baggage (delayed baggage)
In accordance with Article 19 of the Montreal Convention, in the event of delayed or non-delivery of baggage, the airline is not legally obliged to deliver RUSH baggage to the passenger's home.
Home delivery is an optional commercial solution, generally offered in order to limit the inconvenience suffered by the passenger, particularly when the baggage is delivered more than 24 hours late.

🚫 Important exception:
For all baggage arriving from Saint-Barthélemy (SBH) or Marie-Galante (GBJ), home delivery is not possible, even beyond 24 hours, as these airports are not equipped with an X-ray screening system.
In this case, passengers must collect their baggage in person, in accordance with current regulations.

PET TRAVEL (cat – dog – rabbit)

Travelling with a pet is permitted when it is correctly booked as a special service on an SBE flight and is at least 8 weeks old.
Please note that your pet is considered part of your baggage allowance, so the total weight of your baggage, pet and pet carrier must not exceed your total baggage allowance. Be sure to purchase the correct fare or travel light to stay within the baggage weight limit.

Without prior reservation for the animal, St Barth Executive reserves the right to refuse boarding to the passenger and their animal.

Booking for an animal is free of charge. The animal must be placed in an IATA-approved bag/cage, and the total weight of the bag/cage and animal must not exceed 8kg/17.64 lbs on Light fares and 12kg/26.45 lbs on Flex fares. The approved cage for the animal must be approved by IATA for the transport of live animals, and its size is limited to L71xW52xH55 cm, equivalent to size 2 (e.g. Sky Kennel cage for dogs weighing up to 12kg).
Passengers must be in possession of the required documentation for the animal (see the article on travel documents and the IATA website https://www.iata.org/en/programs/cargo/live-animals/pets/).
The cage must be secured using cable ties (Serflex) attached to each of the door's anchor points. A "LIVE ANIMAL" sticker must be affixed to a visible location on the cage.

The animal must have all its vaccinations up to date and be identified. The health certificate must be dated less than 5 days before the date of travel and be provided by Sens if the travel dates are spread out.

For more information: https://airinteriles.com/fr/preparer-mon-voyage/animaux

ESAN (Emotional Support Animal):

Emotional Support Animal (ESA):
An Emotional Support Animal (ESA) is an animal recognised for its therapeutic benefits for people suffering from psychological disorders such as anxiety, depression or post-traumatic stress disorder (PTSD).

To travel with an ESAN, the following conditions must be met:
Animal weight:
The animal must not exceed 8 kg (total weight of the animal and its container included).
If the animal exceeds 8 kg, it must not exceed 12 kg. In this case, the animal must travel in a cage that complies with IATA standards. A seat at the rear of the aircraft will then be reserved for the owner to remain close to the animal.

Required documents:
The passenger must be in possession of all necessary documents concerning the animal, including:
-A certificate of good health.
-An up-to-date vaccination record.
-A registered microchip.
-The completed and signed liability waiver.

Medical certificate:
-A valid medical certificate dated within the last year is required. This certificate must indicate that the passenger needs the animal for emotional support due to a mental disability.
-This certificate must be issued exclusively by a psychiatrist.

Passenger Responsibility:
-Passengers are responsible for ensuring that all documents are available and compliant prior to travel. In the event of missing or non-compliant documents, access on board with ESAN may be refused.
These conditions are intended to ensure the well-being of all passengers and the safety of animals.

In all cases, the animal may not drink or eat during the flight and, in the event that it does, the customer is entirely responsible for cleaning up any mess or damage caused on board the aircraft.
Cleaning may be charged at €500 and damage will be subject to a quote from the cabin manufacturer.
Please bring a muzzle in case the dog shows signs of nervousness during the journey that could inconvenience or even threaten passengers and staff.
Please note that category 1 and 2 animals are not permitted on board.

TRAVEL DOCUMENTATION

The customer is entirely responsible for ensuring that their passengers have the correct travel documents and comply with all laws, regulations, orders, requests and requirements (including any applicable health documents, exit taxes, entry requirements, visas, customs and other legal and statutory formalities) of the countries from or to which they are flying. This also applies to animals travelling with passengers, for which all required documents must be up to date and valid for the countries of departure and/or destination.
SBE cannot be held responsible for any consequences that may be incurred by the customer or passenger(s) in the event of non-compliance with immigration, customs or government regulations

REFUSAL OF BOARDING AND DISEMBARKATION FOR BEHAVIOURAL OR APPEARANCE REASONS

The Company reserves the right, in accordance with applicable provisions and the authority conferred on the Captain, to refuse boarding or order the disembarkation of any Passenger whose clothing, personal hygiene or

behaviour is likely to affect public order, operational safety or the comfort of other passengers and crew members.
In such a case, no refund, re-routing, compensation or assistance of any kind shall be due to the Passenger. The Ticket may be cancelled without compensation, and unused segments shall be deemed void, without prejudice to any action that the Company may deem necessary to preserve the safety and regularity of operations.

NON-DISCRIMINATION CLAUSE

The Company applies its decisions on boarding, refusal of boarding or disembarkation on the basis of objective criteria, related exclusively to operational safety, the maintenance of order on board, or the legitimate comfort of other passengers.

PROHIBITED ITEMS AND DANGEROUS GOODS

Passengers may not carry or include in their baggage any items that are prohibited by any applicable national or international law, regulation or order relating to transport on any aircraft. All baggage and personal items brought on board the aircraft are subject to inspection as may be required by law or deemed necessary by the flight crew. SBE may interrupt the journey if a passenger refuses to submit to such inspection.
SBE assumes no responsibility for perishable, fragile or valuable items or documents, whether checked or unchecked, with or without the carrier's knowledge.
We advise passengers to check the FAA guidelines on the dedicated website and documentation, or IATA guidance material.
https://www.faa.gov/hazmat/resources/regulations
https://www.iata.org/contentassets/6fea26dd84d24b26a7a1fd5788561d6e/dgr-62-fr-2.3as.pdf

CONTACT US

For any question
Monday to Sunday, 7am to 5.30pm

Phone/ (+590) 590 219 979
Email/ laligne@stbarthexecutive.com